

TLIF0009 - Ensure the safety of transport activities (Chain of Responsibility)

Frequently Asked Questions

Do I have to be working in Transport or Logistics to do this course?

Whilst it is preferable that you have transport activity experience in order to complete this course, you do need to develop a good understanding of the Chain of Responsibility principles in order to successfully complete the course requirements.

How long will it take to do the course?

This depends on how quickly you would like to complete the course and how quickly you can meet the course requirements. The time listed on our website is a good estimate, however it may more or less time depending on your levels of Chain of Responsibility experience.

What does the course involve?

Once you have enrolled into the course you will receive clear instructions detailing what you need to do.

In summary once, you need to read the learning material (online or in your book), then:

- You will be required to answer a set of questions relating to the information in your learning materials.
- You will then have to complete a set of written and/or practical tasks in order to demonstrate that you have the skills covered in your learning materials.
- Once you have completed the required assessments - these are submitted to your trainer (online).
- Your work will be marked and you will then receive a phone call from your assessor to discuss your submissions. If you have met the requirements, then you will have attained any unit(s) covered by the module.

What help and support will I get during my study?

You will have unlimited email support, as well as limited phone support during your study. You may arrange additional support, however the program has been designed to ensure you have the required support.

Can I fail?

The course is competency based, meaning that you will need to demonstrate competency (skills and knowledge at the required level). Due to the good design of this course, if you follow the instructions, you will be able to demonstrate competency. When your trainer marks your work, they will contact you and inform you if you have met the requirements. If you have not met the requirements, your trainer will attempt to do this over the phone. If however despite your trainer's best attempts you still have not been able to demonstrate competency, you may be required to submit further evidence (redo some questions or tasks for example), There is a reassessment fee should this occur. Please refer to the brochure for your course. Please do remember however, that your trainer is there for your support and in most cases you will not need to resubmit evidence