

# 2024

# Program Outline & Workplace Training Solutions

L4W Workplace Training Solutions Program Outline & Standard Terms





# Capability Statement

#### **Scope of Service**

- » Accredited Training
- » Non-Accredited Training
- » Refresher Training Needs
- » Implementation of Standard Operating Procedures (SOP)
- » Verification of Competency Requirements



# **Company Profile**

#### **About Us**

Just Careers Training (RTO ID 91413) is a Registered Training Organisation (also trades as Licences 4 Work), Established in 2007, Just Careers Training (JCT) / Licences 4 Work has assisted tens of thousands of individuals and workplaces in meeting their workplace training requirements.

Registered and approved by a range of Regulators, and with multiple purpose designed sites in Sydney, the Hunter / NC region, Brisbane, Western Australia and Victoria we offer a range of short courses and full qualifications at both our training facilities and in the workplace.



Our offerings include a range of products, including short course, licence courses and full qualifications designed to ensure safety, efficiency, productivity, regulatory and, where applicable, licencing requirements are met. Our centres commence courses daily with evening and weekend options for flexibility.

Contact us to discuss your workplace training needs and experience the L4W way today!

**National Support Centre** 

(02) 8292 0111

info@licences4work.com.au

**National Workplace Training Team** 

1300 558 242

nbdt@licences4work.com.au

#### **Our Values**

JCT and L4W has a set of Values that we use to guide our services and interactions with government, clients and within the organisation. Our values include:

Honesty

We will be and expect other to be

Integrity

We say what we mean and do what we say, we also expect the same

Fairness

We like for others what we would expect of ourselves

Simplicity

Let's not complicate things

Sympathy

Where we need to go over and beyond fair; we will



Workplace training available nationally\*.



9 State-of-the-art facilities located in major States and cities.

#### **Training at our Facilities**

Send your staff to one of our state of the art facilities to attain their qualifications, licenses and/or tickets.

#### **Training in your Workplace**

Team unavailable to come into our site? Prefer to train in your workplace? No Problem!

Licences 4 Work provides training at your workplace. Look at the individual requirements of the course you're interested and speak to your assigned relationship manager for more information on Training in the Workplace.

#### **Modes of Delivery**

#### Face to Face

This includes trainer led presentations and practical sessions. This mode is available at our Training Facilities and in the Workplace.

#### Mixed Mode

This includes access to our Learning Management Portal to complete some course requirements, followed by face to face deliver. This mode is available at our Training Facilities and in the Workplace.

#### **Online**

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This involves completing most of the course requirements online and may include a verification process (phone or site visit).

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<sup>\*</sup>May vary in each State based on regulatory approvals.

#### **Industries**

Licences 4 Work (L4W) is a dynamic and innovative training company that specialises in providing comprehensive training solutions to companies across various industries. Our tailored programs are designed to meet the unique needs of businesses in manufacturing, supply chain, construction, rail, and mining sectors.



#### Construction

#### Civil Construction | Commercial Construction

Construction projects demand a skilled and safety-conscious workforce. L4W provides comprehensive training for individuals in both civil and commercial construction.



#### Manufacturing

#### Steel | Packaging | Food Processing | General

In the manufacturing sector, including steel production, packaging, food processing, and general manufacturing, L4W collaborates closely with companies to deliver specialised training programs.



#### Supply Chain / Warehousing & Logistics

Efficient and effective supply chain management is crucial for the success of any business. L4W works closely with companies in the supply chain industry to offer training programs that focus on logistics, inventory management, and safety protocols.



#### Mining

In the mining sector, safety is paramount. L4W works with mining companies to provide training that emphasises safety protocols, equipment operation, and compliance with industry regulations.



#### Rail

L4W collaborates with rail companies to deliver training programs that meet these industry standards. Our courses ensure that rail employees are well-prepared for the challenges of working in this specialised field.

#### **Clients**



































#### **Testimonials**

Our relationship with licences 4work has been nothing but smooth sailing, honest and friendly. Their training delivery has been very accommodating to our team having the most resourceful experience to their learning. We recommend L4W for all training needs.

#### - Joe Sleiman Mesh & Bar

For the past two years, I have been engaging "Licences for Work" to provide training in Whitecard and First Aid Courses, for the students at All Saints College, Maitland. The training has been delivered in a professional and organised manner. I have always found working with the company to be efficient and reliable. I would highly recommend their services for the delivery of engaging and proficient training.

- Kim Wickham Careers Advisor All Saints College Maitland

Jordan's enthusiasm and willingness to collaborate made our information sessions a success. Despite initial nerves, he exceeded our expectations with his professionalism and energy.

I extend my gratitude to Jordan and Licences 4 Work for their dedication to our clients' growth and success. It's been a pleasure working alongside them.

Ashlee Morris
 Employer Engagement Consultant
 atWork Australia

ARC NSW engaged the services of Steph and the team at Licences 4 Work to run formal gantry crane training for our experienced crane operators throughout the state. The team were happy to tailor the course so that the operators were hearing consistent language and messaging around key safety aspects meeting the requirements of our own safety management system as well as legislation. Development of the material was collaborative and straightforward and more importantly feedback from the crew has been overwhelmingly positive, with operators noting an increased confidence for having gained an accredited unit of competency."

#### – Natalie Clark National Safety Manager InfraBuild

I have now been using Licences4work for several years for forklift licence training and in my experience, I have been delighted with the ease of booking training, the reliability of the training, and the friendly approachable staff.

- Leigh Leslie State Training Manager NSW/ACT Australia Post

I wanted to express my gratitude for your assistance in booking the Traffic Control Combo course for the young women involved in my Women in Trade project. Your dedication and attention to detail ensured a seamless process from start to finish. Caitilin was exceptional in her support for helping young women obtain their qualifications. Working with you was a pleasure, and I'll definitely keep your contact for future endeavors.

- Emily Plews Community Projects Officer - Youth Wollondilly Shire Council



# Customised Workplace Training

#### **Customised Workplace Training**

As an approved Registered Training Organisation Just Careers Training / Licences 4 Work offers an extensive range of Australian Quality Framework (AQF) endorsed training programs, which includes hundreds of approved Nationally Recognised Qualifications / Skills Sets, thousands of industry relevant accredited Units of Competencies and an impressive High Risk Work Licencing offerings list, which extends across Australia and it's state regulators.

Our specialised scope provides a vast range of training opportunities across many industries, including but not limited to:

- Construction
- Manufacturing
- Supply Chain & Warehousing
- Rail
- Mining

#### **Customised Training**

All our training programs can be customised and developed to meet individual workplace training needs and objectives. Our capabilities and expertise provide the opportunity to customise all offerings including;

- Accredited Qualification / Skills Sets & Units of Competencies Courses
- Competency Management Programs
- Verification of Competency (VoC) Training
- Refresher Training
- Policy and Procedure Implementation Programs
- Implementation of Standard Operating Procedures Programs
- Professional Development Training plus any internal training and development needs

With almost 20 years of verifiable Regulator approvals / authorisation and Industry backed and relevant experience, be assured we are the right people to Ask, Listen, Recommend, Develop and Customise training that focuses on your specialised and individualised training needs and objectives.



#### **Verification of Competency**

#### Verification of Competency - What is this?

A Verification of Competency is an assessment of a person's knowledge and skills against the original competency held. A VOC is also the process undertaken to ensure that a person has the skills and knowledge for the equipment and/or the specific processes and requirements of their workplace. The successful undertaking of a VOC does not satisfy the requirements for the issuance of a nationally accredited Unit of Competency.

Verifications of Competency can be undertaken for both High Risk Work Licences and Accredited Units of Competency. When assessing against the HRWL or Accredited Unit of Competency the participates must hold and be able to provide evidence of their current High Risk Work Licence and/or existing competency (this may be done by providing a Statement of Attainment or a USI transcript record).

#### This may be based on:

- » Accredited Training
- » Non-Accredited Training
- » Refresher Training Needs
- » Policy & Procedure Implementation
- » Implementation of Standard Operating Procedures

#### **Competency Management Program**

Licences 4 Work specialise in the development of Competency Management Programs (CMP's) – Designed and Developed to meet organisational training needs (identified skills and knowledge gaps) and Professional Development Goals and Objectives.

Once we develop a Customised VOC Program for your organisation, the CMP will allow for:

- Continued Compliance with PCBU & Regulators
- Minimise Risk & Improve Safety
- Regular, Systematic Need Analysis
- Superior Award Management
- Improve Productivity & Efficiency
- Cost Savings
- Time Savings
- Flexibility & Adaptability

Our CMPs can be set up for any of our training products!

#### **Refresher Training**

Refresher Training is a customised training program designed to ensure participants are meeting the identified needs and quality standards of the organisation. At the completion of the refresher program, organisations may opt to undertake a Verification of Competency on the knowledge and skills obtained during the refresher training.

#### These may be based on:

- » Accredited Competencies
- » Licenced Outcomes
- » Standard Operating Policies & Procedures
- » Or any other relevant programs





#### **Verification of Competency Options**

Features	Standard VOC	Customised VOC	СМР
VOC meets agreed standard competency requirements	~	~	~
VOC Tool based on Standards	~	~	~
Includes Learner Guides		~	<b>✓</b>
VOC Tool and Guides built based on specific requirements in consultation (including Standards)		~	~
VOC delivered by our trainers on site		~	
VOC delivery internal (by selected and trained staff) with external Validation by RTO	~		~
Training of Staff to participate in VOC			~
Flexibility to conduct VOC on demand and as needed			~
Documents and tools developed review prior to implementation		~	~
Set Locked Fee for VOC Annually		~	~
Further Discounted (locked) Fee for VOC			~
Review of VOC documents and tools quarterly			~
Record Management System			~
Value for Money	***	***	****

#### What's Next?

#### Ready to go?

O1. Speak to us about your needs.O2. We will propose the best suited training solution and your options.O3. We will contact you (and deliver!)

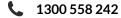
#### How to book?

#### **Booking Online**

- 1. Visit our Websites
- Use our specially designed Employer Portal
- 3. Choose your payment option
- 4. Get instant Confirmation for you and your staff!

#### **Book/Enquire by Contacting Us**

 Contact your Relationship Manager National Business Team





 Send an Enquiry: https://www.licences4work.com.au/enquiry-form



Scan here to enquire

#### **Contact Us**

#### Sydney

(02) 8292 0111 info.syd@licences4work.com.au www.licences4work.com.au

#### Newcastle

(02) 4954 4101 info.nc@licences4work.com.au www.licences4worknewcastle.com.au

#### Victoria

(03) 9125 1998 info.melbourne@licences4work.com.au www.licences4workmelbourne.com.au

#### Queensland

(07) 2101 2499 info.qld@licences4work.com.au www.licences4workbrisbane.com.au

#### Western Australia

(08) 9344 1704 info.wa@licences4work.com.au www.licences4workperth.com.au

#### **National Workplace Training**

1300 558 242 nbdt@licences4work.com.au

#### **Head Office**

1300 558 241 info@justtraining.com.au www.licences4work.com.au www.justtraining.com.au



RTO ID #91413

ABN: 35 126 432 817



# Our Programs

#### **Our Courses**

»	Material Handling Equipment Courses
»	Access Equipment Courses
»	Crane & Lifting Courses
»	Safety Access Courses
»	Construction Courses
»	Traffic Management Courses
»	Workplace Safety Courses
»	Full Qualifications



#### **Material Handling Equipment Courses**

#### Licenced courses

TLILIC0003 Licence to operate a forklift truck
TLILIC0004 Licence to operate an order picking forklift truck
RIIHAN309F Conduct telescopic materials handler operations



#### **Related courses**

**L4WEPJ** Electronic Pallet Jack Training **L4WWS** Walkie Stacker Training

#### Also available

TLIF0009 Ensure the safety of transport activities (Chain of Responsibility)

TLID0020 Shift materials using safe manual handling methods

**VOCLF0003** Licence to operate a forklift truck Verification of Competency

VOCLO0004 Licence to operate an order picking forklift Verification of Competency

**RT0003** Forklift Refresher Training

**RT0004** Order Picker Refresher Training

**L4WEPJVOC** Electronic Pallet Jack Verification of Competency

**L4WWSVOC** Walkie Stacker Verification of Competency

**L4WRTEPJ** Electronic Pallet Jack Refresher Training

**L4WRTWS** Walkie Stacker Refresher Training

\*Verification of Competency and Refresher programs are also available for all our courses (please refer to the rear of this guide for further details regarding these programs).



TRAINING IN THE WORKPLACE



TRAINING AT OUR FACILITY



7 DAYS A WEEK



CUSTOMISED TRAINING



VOC &
REFRESHER
OPTIONS

#### **Material Handling Equipment Courses**

#### Forklift Course\*

TLILIC0003 Licence to operate a forklift truck (LF)

These courses are designed to develop and confirm the skills and knowledge required to safely and effectively operate a Forklift Truck in accordance with all relevant legislative requirements.

#### Order Picker Forklift Course\*

TLILIC0004 Licence to operate an order picking forklift (LO)

This unit specifies the skills and knowledge required to operate an order picking forklift truck safely in accordance with all relevant legislative requirements. The successful completion of the High-Risk Work Assessment(s) will result with the issuance of National High-Risk Work Licences. Customised Training, Verification of Competency and Refresher options available.

#### **Telescopic Handler Course\***

RIIHAN309F Conduct telescopic materials handler operations

This unit specifies the skills and knowledge required to operate a telescopic materials handler (or telehandler) safely in accordance with all relevant legislative requirements.

#### **Delivery Options, Locations & Durations**

Workplace		At Our Traini	ng Facility	
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
Up to 2 Days + 1 Day Assessment		Up to 2 Days + 1 D	ay Assessment	
Bookings arranged ON DEMAND		Courses ru	n DAILY	

<sup>\*</sup>Please note: Participants must be at least 18 years old to complete this course.

#### Walkie Stacker / Electronic Pallet Jack Course

#### L4WEPJ Electronic Pallet Jack Training L4WWS Walkie Stacker Training

These courses are designed and developed to confirm the skills and knowledge to safely and effectively operate manual handling equipment. Electric Pallet Jacks are motorised pallet jacks that allow for lifting and moving heavier, stacked pallets while a walkie stacker is a powered elevating pallet truck which the operator walks behind.

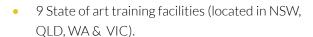
#### **Delivery Options, Locations & Durations**

Workplace		At Our Train	ing Facility	
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
2 hours		3 hou	urs	

Bookings arranged ON DEMAND

Courses run DAILY





- Public courses run daily including, evening and weekends at selected sites.
- All public course offerings related terms and conditions are available on the websites.



# Training in THE WORKPLACE

Facility and Resource Requirements:

- Forklift or Order Picking Forklift
- Space for manoeuvring
- Racking or similar load-bearing structures
- Area for Theory Training
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document)



#### **Access Equipment Courses**

#### **Licenced Courses**

**TLILIC0005** Licence to operate a boom-type elevating work platform (boom length 11 metres or more)



#### **Accredited Courses**

RIIHAN301E Operate elevating work platform (Under 11m) (Yellow Card)

#### Also Available

RIIWHS204E Work safely at heights

RIIHAN309F Conduct telescopic materials handler operations

CPCWHS1001 Prepare to work safely in the construction industry

**VOCWP0005** Licence to operate a boom – type elevating work platform (boom length 11 metres or more) Verification of Competency

VOCEWPU Operate elevating work platform (Under 11m) Verification of Competency

RTWP0005 Elevated Work Platform\* (boom length 11 metres or more) Refresher Training

RTEWPU Operate elevating work platform (Under 11m) Refresher Training

\*Verification of Competency and Refresher programs are also available for all our courses (please refer to the rear of this guide for further details regarding these programs).



TRAINING IN THE WORKPLACE



TRAINING AT OUR FACILITY



7 DAYS A WEEK



CUSTOMISED TRAINING



VOC &
REFRESHER
OPTIONS

#### **Access Equipment Courses**

These courses are designed to ensure that the operation of people lifting plant and machinery is safe, efficient and in line with Standards and regulations. With courses available for Boom Lifts (over and under 11m reach), scissor lifts, vertical lifts and any other kind of lift! Courses result in a National High Risk Work Licence (WP), Statements of Attainment and where applicable Yellow Card (EWPA National Photo Accreditation).

## Elevating Work Platform (EWP)\* National High Risk Work (HRW) Licence (WP)

TLILIC0005 Licence to Operate an Elevating Work Platform (over 11m)

This course is designed to develop and confirm the skills and knowledge required to safely and effectively operate a boom-type elevating work platform.

#### **Delivery Options, Locations & Durations**

Workplace		At Our Traini	ng Facility	
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
Up to 2 Days + 1 Day Assessment		Up to 2 Days + 1 D	ay Assessment	
Bookings arranged ON DEMAND		Courses rui	n DAILY	

<sup>\*</sup>Please note: Participants must be at least 18 years old to complete this course.



# Elevating Work Platform EWPA Yellow Card (including BL & SL)\*

RIIHAN301E Operate Elevating Work Platform (Under 11m)

This unit describes a participant's skills and knowledge required to competently operate an elevating work platform under 11 metres in the Resources and Infrastructure Industries. This course includes both practical and theory aspects of elevating work platform (EWP) operations. The course is conducted over 1 day by leading industry trainers who are well experienced in the Resources, Mining and Infrastructure industries.

#### **Delivery Options, Locations & Durations**

Workplace		At Our Traini	ng Facility	
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
1 Day Assessment		1 Day Asse	essment	
Bookings arranged ON DEMAND		Courses ru	n DAILY	

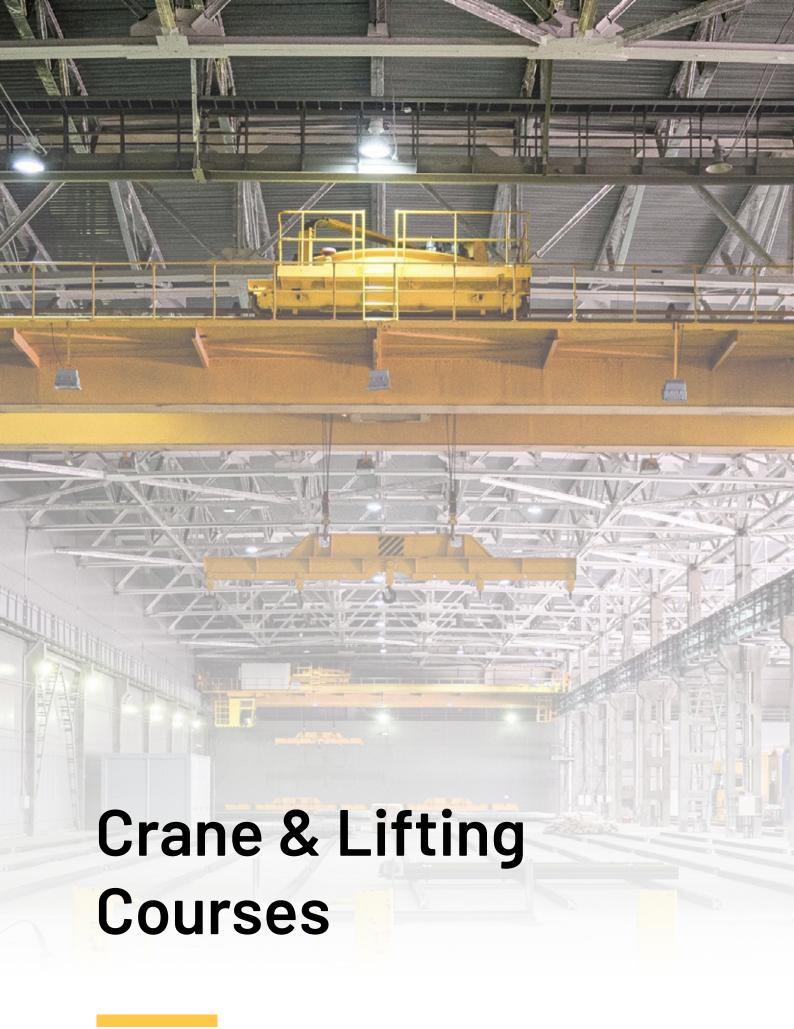




- Boom Lift (reach over 11m), Self-Propelled
   Boom Lift (BL), Scissor Lift (SL) or Vertical Lift
   (VL)
- Space for manoeuvring
- Area for theory training
- Area for practical training
- Minimum numbers apply
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document)



- 9 State of art training facilities (located in NSW, QLD, WA & VIC).
- Public courses run daily including, evening and weekends at selected sites.
- All public course offering terms and conditions are available on the websites.



#### **Crane & Lifting Courses**

#### **Licenced Courses**

TLILIC0016 Licence to operate a bridge and gantry crane



#### **Accredited Courses**

RIIHAN305D Operate a gantry or overhead crane

CPCCLDG3001 Licence to perform dogging

CPCCLRG3001 Licence to perform rigging basic level

#### Also Available

CPCWHS1001 Prepare to work safely in the construction industry

VOCCB016 Licence To Operate A Bridge And Gantry Crane Verification of Competency

**VOCGC** Operate a Gantry or Overhead Crane Verification of Competency

RTCB016 Licence To Operate A Bridge And Gantry Crane Refresher Training

RTGC Licence To Operate A Bridge And Gantry Crane Refresher Training

**CPCWHS1001** Prepare to work safely in the construction industry

**VOCDG3001** Licence to perform dogging Verification of Competency

**VOCRG3001** Licence to perform rigging basic level Verification of Competency

RTLDG3001 Licence to perform dogging Refresher Training

RTLRG3001 Licence to perform rigging basic level Refresher Training

<sup>\*</sup>Verification of Competency and Refresher programs are also available for all our courses (please refer to the rear of this guide for further details regarding these programs).



TRAINING IN THE WORKPLACE



7 DAYS A WEEK



CUSTOMISED TRAINING



VOC & REFRESHER OPTIONS

#### **Crane Courses**

#### **Bridge & Gantry Crane\***

National High Risk Work (HRW) Licence (CB)

TLILIC0016 Licence To Operate a Bridge and Gantry crane

This course specifies the skills and knowledge required to operate bridge cranes and gantry cranes safely. Including:

- Plan for the work/task
- Prepare for the work/task
- Perform work/task
- Pack up.

Upon completion, this course results in a National High Risk Work Licence (CB) and Statement of Attainment for the unit TLILIC0016 Licence to Operate a Bridge and Gantry Crane.

#### **Delivery Options, Locations & Duration**

Workplace					
Face-to-Face	Mixed	CMP			
Up to 4 Days + 1 Day Assessment					

Bookings arranged ON DEMAND



#### **Gantry & Overhead Crane\***

#### RIIHAN305D Operate a Gantry or Overhead Crane

This unit describes a participant's skills and knowledge required to operate a gantry or overhead crane, including planning and preparing and performing operational servicing. Upon completion, this course results in a Statement of Attainment for the unit RIIHAN305D Operate a Gantry or Overhead Crane.

#### **Delivery Options, Locations & Duration**

Workplace					
Face-to-Face	Mixed	CMP			
1 Day Assessment					

Bookings arranged ON DEMAND

<sup>\*</sup>Please note: Participants must be at least 18 years old to complete this course.



### Training in THE WORKPLACE

Facility and Resource Requirements:

- Gantry or Overhead crane
- Space for manoeuvring
- Area for theory training
- Area for practical training
- Minimum numbers apply
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document)



- 9 State of art training facilities (located in NSW, QLD, WA & VIC).
- Public courses run daily including, evening and weekends at selected sites.
- All public course offering terms and conditions are available on the websites.

#### **Dogging & Rigging Courses**

**Dogging Course\***CPCCLDG3001 Licence to perform dogging

This unit covers the skills and knowledge needed to safely undertake dogging work. Dogging involves using slinging techniques to move heavy loads. This includes choosing and checking lifting equipment, and guiding a plant operator when they are unable to see the load.

The successful completion of this course results in a statement of attainment for the unit CPCCLDG3001 Licence to Perform Dogging.

#### **Delivery Options, Locations & Duration**

Workplace				
Mixed				
Up to 4 Days + 1 Day Assessment				

Bookings arranged ON DEMAND

#### **Rigging Course\***

#### CPCCLRG3001 Licence to perform rigging basic level

This unit outlines the necessary skills and knowledge for safely carrying out fundamental rigging tasks. Riggers employ mechanical equipment to shift, position, or secure various loads, such as machinery, equipment, or parts of a structure. They are responsible for ensuring the stability of these components and for assembling and disassembling hoists. Before enrolling in this unit, you must hold the CPCCLDG3001 Licence to Perform Dogging unit or hold a valid dogging license.

The successful completion of this course results in a statement of attainment for the unit CPCCLRG3001 Licence to Perform Rigging Basic Level.

#### **Delivery Options, Locations & Duration**

Workplace				
Face-to-Face	Mixed			
Up to 4 Days + 1 Day Assessment				

Bookings arranged ON DEMAND



## Training in THE WORKPLACE

Facility and Resource Requirements:

- Gantry or Overhead crane
- Space for manoeuvring
- Area for theory training
- Area for practical training
- Minimum numbers apply
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document)



### Training at OUR FACILITY

- 9 State of art training facilities (located in NSW, QLD, WA & VIC).
- Public courses run daily including, evening and weekends at selected sites.
- All public course offering terms and conditions are available on the websites.



# Safety Access Courses

#### **Safety Access Courses**

#### **Accredited Courses**

**RIIWHS204E** Work Safely At Heights

#### **Level I - Confined Spaces**

**RIIWHS202E** Enter And Work In Confined Spaces

MSMPER205 Enter Confined Space

**MSMPER200** Work In Accordance With An Issued Permit

MSMPER202 Observe Work Permit
MSMWHS217 Gas Test Atmospheres

#### **Level II - Confined Spaces**

**RIIWHS202E** Enter And Work In Confined Spaces

MSMPER205 Enter Confined Space

MSMPER200 Work In Accordance With An Issued Permit

MSMPER202Observe Work PermitMSMWHS217Gas Test AtmospheresMSMWHS201Conduct Hazard AnalysisRIIRIS201EConduct Risk AnalysisMSMPER300Issue Work Permit

**PUASAR025** Undertake Confined Space Rescue

#### Also Available

**CPCWHS1001** Prepare To Work Safely In The Construction Industry **VOCHTS** Work Safely At Heights Verification Of Competency

**VOCCS** Enter And Work In Confined Spaces Verification Of Competency

**RTHTS** Work Safely At Heights Refresher Training

**CSRT** Enter And Work In Confined Spaces Refresher Training

\*Verification of Competency and Refresher programs are also available for all our courses (please refer to the rear of this guide for further details regarding these programs).



TRAINING IN THE WORKPLACE



TRAINING AT OUR FACILITY



7 DAYS A WEEK



NATIONALLY RECOGNISED

CUSTOMISED TRAINING



SED VOC &
NG REFRESHER
OPTIONS

#### **Safety Access Courses**

These units describes the skills and knowledge required to enter and work in confined spaces and safely work at heights.

#### **Work Safely at Heights Course**

RIIWHS204E Work Safely at Heights

This course has been designed to impart the required knowledge and skills in order to work safely at heights. The course results in a Nationally Recognised Statement of Attainment and includes both theory and practical components, with participants undertaking practical exercises to ensure familiarity with harness and safety systems.

#### **Delivery Options, Locations & Durations**

Workplace		At Our Training Facility		
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
1 Day		1 Da	ay	
Bookings arranged ON DEMAND		Courses ru	ın DAILY	

#### **Level I - Confined Spaces**

RIIWHS202E Enter and work in confined spaces
MSMPER205 Enter confined space
MSMPER200 Work in accordance with an issued permit
MSMPER202 Observe work permit
MSMWHS217 Gas Test Atmospheres

This course provides the skill and knowledge to enter and work in confined spaces in accordance with an issued work permit. This course results in a Nationally Recognised Statement of Attainment, combining theory and practical elements.

#### **Delivery Options, Locations & Durations**

Workplace		At Our Train	ing Facility	
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
1 Day		1 Day		
Bookings arranged ON DEMAND		Courses ru	ın DAILY	

#### **Level II - Confined Spaces**

RIIWHS202E Enter and work in confined spaces

MSMPER205 Enter confined space

MSMPER200 Work in accordance with an issued permit

MSMPER202 Observe work permit

MSMWHS217 Gas Test Atmospheres

MSMWHS201 Conduct hazard analysis

RIIRIS201E Conduct Risk Analyses

MSMPER300 Issue work permit

PUASAR025 Undertake Confined Space Rescue

This course, designed to impart the required knowledge and skills in order to enter and work in confined spaces. This course, resulting in a Nationally Recognised Statement of Attainment includes both theory and practical components, with participants undertaking practical activities to ensure familiarity with confined spaces and the safety requirements relating to entering and working in these spaces

#### **Delivery Options, Locations & Durations**

Workplace			At Our Training Facility	
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
2 Days			2 Days	
	,			,

Bookings arranged ON DEMAND

Courses run DAILY



### Training in THE WORKPLACE

Facility and Resource Requirements:

- Heights Area
- Confined Areas
- Safety Harness or Relevant Safety Systems
- Area for Theory Training
- Minimum numbers apply
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document).



- 9 State of art training facilities (located in NSW, QLD, WA & VIC).
- Public courses run daily including, evening and weekends at selected sites.
- All public course offering terms and conditions are available on the websites.



#### **Construction Courses**

#### **Licenced Courses**

CPCCLSF2001 Licence to erect, alter and dismantle scaffolding basic level

CPCCLSF3001 Licence to erect, alter and dismantle scaffolding intermediate level



#### Also Available

CPCCLSF4001 Licence to erect, alter and dismantle scaffolding advanced level

**CPCWHS1001** Prepare to work safely in the construction industry

TLILIC0003 Licence to operate a forklift truck

\*Verification Of Competency And Refresher Programs Are Also Available For All Our Courses (Please Refer To The Rear Of This Guide For Further Details Regarding These Programs).



TRAINING IN THE WORKPLACE



TRAINING AT OUR FACILITY



7 DAYS A WEEK



VOC & REFRESHER OPTIONS

#### **Construction Courses**

#### **Basic Scaffolding Course\***

CPCCLSF2001 Licence to erect, alter and dismantle scaffolding basic level

This course consists of scaffolding work connected with the operation or use of modular, mobile or prefabricated scaffolds, cantilevered materials hoists with a maximum working load of 500kg, ropes and gin wheels, safety nets and static lines, and bracket scaffolds (tank and formwork) for licensing purposes.

On successful completion of this course, participants will be issued with a Nationally Recognised High Risk Work licence (SB).

#### Intermediate Scaffolding Course\*

CPCCLSF3001 Licence to erect, alter and dismantle scaffolding intermediate level

This course consists of scaffolding work connected with the operation operation or use of cantilevered crane loading platforms, cantilevered scaffolds, spur scaffolds, barrow ramps, sloping platforms, scaffolding associated with perimeter safety screens and shutters, mast climbing work platforms, tube and coupler scaffolds (including tube and coupler covered ways and gantries) for licensing purposes.

On successful completion of this course, participants will be issued with a Nationally Recognised High Risk Work licence (SB).

#### **Delivery Options, Locations & Durations**

Workplace			At Our Training Facility	
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
Up to 4 days training + 1 day for assessment			Up to 4 days training + 1 day for assessment	
Bookings arranged ON DEMAND			Courses run DAILY	

<sup>\*</sup>Please note: Particpants must be at least 18 years old to complete this course.



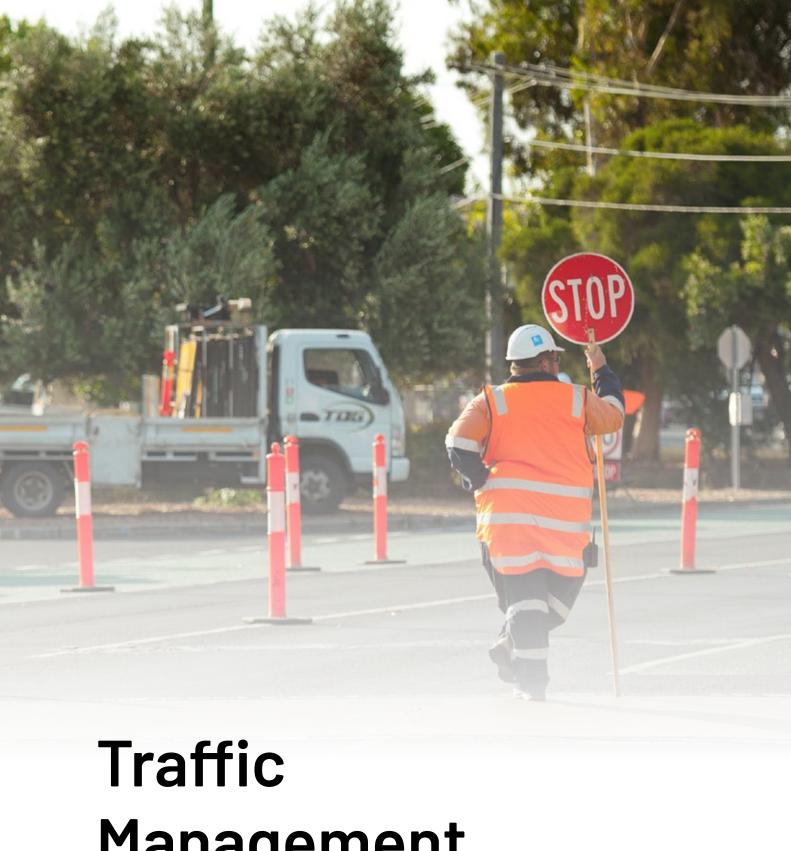
## Training in THE WORKPLACE



Facility and Resource Requirements:

- Area for Theory Training
- Practical Area for Practical
- Minimum numbers apply
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document)
- 9 State of art training facilities (located in NSW, QLD, WA & VIC).
- Public courses run daily including, evening and weekends at selected sites.
- All public course offering terms and conditions are available on the websites.





# Management Courses

## **Traffic Management Courses**

### **Licenced Courses**

#### **Traffic Controller Course**

RIIWHS201E Work safely and follow WHS policies and work procedures

RIIWHS205E Control traffic with a stop/slow bat

RIICOM201E Communicate in the workplace

RIIWHS206 Control traffic with portable traffic control devices and temporary traffic signs (NSW & VIC ONLY)



#### **Traffic Management Plan Implementer**

RIIWHS201E Work safely and follow WHS policies and work procedures

RIICOM201E Communicate in the workplace

RIIWHS303 Position, set up and program portable traffic control devices (NSW ONLY)

RIIRIS301E Apply Risk Management Processes (NSW & QLD ONLY)

RIIWHS302E Implement traffic management plan

#### Prepare Work Zone Traffic Management Plan Course (NSW ONLY)

RIICWD503E Prepare work zone traffic management plans and traffic guidance schemes RIIRIS402E Carry Out the Risk Management Process

## **Related Courses**

#### **CPCWHS1001** Prepare to work safely in the construction industry

\*Verification of Competency and Refresher programs are also available for all our courses (please refer to the rear of this guide for further details regarding these programs).



TRAINING IN THE WORKPLACE



TRAINING AT OUR FACILITY



7 DAYS A WEEK



CUSTOMISED TRAINING

## **Traffic Management Courses**

The **Traffic Controller** course provides training for those who are required to control traffic with a Stop/Slow bat including stopping and starting traffic in temporary traffic management.

The Implement Traffic course, known as Traffic Management Plan Implementer in NSW, Traffic Management Implementation (TMI) in QLD, and Basic Worksite Traffic Management (BWTM) in WA, provides training for those who must setup and conduct traffic management at construction zones, accident or other road disruption. In Queensland and Victoria, a mandatory 20 hours of work placement is required by the relevant regulators.

The **Prepare Work Zone Traffic Management Plan** course is **only offered in NSW** and provides the skills and knowledge required for individuals responsible for developing traffic management plans and traffic guidance schemes to perform a preliminary risk assessment of a temporary traffic management site and select, modify and design traffic management plans and traffic guidance schemes.

\*To complete this course, participants must be at least: 17 years old (NSW & VIC) 18 years old (QLD & WA)



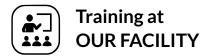
#### **Delivery Options, Locations & Durations**

Workplace			At Our Traini	ng Facility
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
Up to 1 day of training + 1 day of assessment (per course offering)		Up to 1 day of training + (per course		

Bookings arranged ON DEMAND



## Training in THE WORKPLACE



Facility and Resource Requirements:

- Area for Theory Training
- Practical Area for Practical
- Minimum numbers apply
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document)
- 9 State of art training facilities (located in NSW, QLD, WA & VIC).

Courses run DAILY

- Public courses run daily including, evening and weekends at selected sites.
- All public course offering terms and conditions are available on the websites.





## **Workplace Safety Courses**

## **Accredited Courses**



**CPCWHS1001** Prepare to work safely in the construction

CPCCWHS2001 Apply WHS requirements, policies and procedures in the construction industry

PUAFER008 Confine small emergencies in a facility

**PUAFER005** Operate as part of an emergency control organisation

**TLIF0009** Ensure the Safety of Transport Activities (Chain of Responsibility)

TLID0020 Shift Materials Using Safe Manual Handling Methods

**HLTAID009** Provide CPR **HLTAID011** Provide First Aid

**HLTAID012** Provide an emergency first aid response in an education and care setting

### Also Available

#### **L4WMHFAT** Mental Health First Aid (MHFA)

\*Verification of Competency and Refresher programs are also available for all our courses (please refer to the rear of this guide for further details regarding these programs).



TRAINING IN THE WORKPLACE



TRAINING AT OUR FACILITY



7 DAYS A WEEK



CUSTOMISED TRAINING



VOC &
REFRESHER
OPTIONS

## **Workplace Safety Courses**

## **White Card (General Induction)**

CPCWHS1001 Prepare to Work Safely in the Construction Industry

These WHS units of competency specify the mandatory work health and safety training required prior to undertaking construction work and while carrying out work practices. The successful completion of the CPCWHS1001 will result with the issuance of a SafeWork / WorkSafe General Construction Induction (GCIT) Card.

#### **Delivery Options, Locations & Durations**

Workplace			At Our Train	ing Facility
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
1 Day		1 Day		
Bookings arranged ON DEMAND			Courses ru	ın DAILY

## **Apply WHS**

CPCCWHS2001 Apply WHS Requirements, Policies & Procedures in the Construction Industry

The Apply WHS unit specifies the outcomes required to carry out work health and safety (WHS) requirements through safe work practices in all on- or off-site construction workplaces. Successful completion of this course results in nationally recognised Unit of Competency CPCCWHS2001 - Apply WHS requirements, policies and procedures in the construction industry.

## **Delivery Options, Locations & Durations**

Workplace			At Our Train	ing Facility
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
	1 Day		1 Da	ау

Bookings arranged ON DEMAND

Courses run DAILY

## **Confine Small Emergencies in a Facility**

PUAFER008 Confine Small Emergencies in a Facility

The confine small emergencies unit of competency (PUAFER008) involves the skills and knowledge required to confine small emergencies in a facility and it applies to those who are required to have first attack firefighting skills.

## **Delivery Options, Locations & Durations**

Workplace			At Our Traini	ing Facility
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
1 Day		1 Day		
Bookings arranged ON DEMAND		Courses ru	in DAILY	

## **Fire Warden Training**

PUAFER005 Operate as part of an emergency control organisation

This unit of competency involves the skills and knowledge required to work within the command, control and coordination structure of an Emergency Control Organisation (ECO). It includes undertake preemergency planning, taking appropriate actions in an emergency and assisting with post emergency activities.

Workplace			At Our Traini	ng Facility
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
1 Day		1 Day		
Bookings arranged ON DEMAND		Courses ru	ın DAILY	

## **Workplace Safety Courses**

## **Chain of Responsibility**

TLIF0009 Ensure the safety of transport activities (Chain of Responsibility)

This unit involves the skills and knowledge required to ensure the safety of transport activities. It includes identifying features and applying chain of responsibility obligation in the Heavy Vehicle National Law (HVNL) or applicable state/territory law and regulations. It also includes identifying and reporting chain of responsibility risks.

#### **Delivery Options, Locations & Durations**

Workplace			At Our Train	ing Facility
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
1/2 Day Training			4hrs tra	aining
Bookings arranged ON DEMAND			Courses ru	ın DAILY

## **Manual Handling**

TLID0020 Shift Materials Using Safe Manual Handling Methods

A third of all workplace injuries are the result of poor or incorrect manual handling. This unit involves the skills and knowledge required to shift materials safely using manual handling methods. It includes assessing the risks associated with relocating the load, planning the relocation process and carrying out the relocation in accordance with the plan.

Workplace			At Our Traini	ng Facility
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
1 Day Training			1 Day Tr	aining
Bookings arranged ON DEMAND			Courses ru	n DAILY

### **Provide CPR**

#### HLTAID009 Provide CPR

This unit describes the skills and knowledge required to perform cardiopulmonary resuscitation (CPR) in line with the Australian Resuscitation Council (ARC) Guidelines.

#### **Delivery Options, Locations & Durations**

Workplace			At Our Training Facility	
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
1/2 Day Training			1/2 Day Tı	raining
Bookings arranged ON DEMAND			Courses rui	n DAILY

#### **Provide First Aid**

**HLTAID011** Provide First Aid

The Provide First Aid Course provides you with the skills and knowledge required to provide first aid response, life support, management of casualty(s), the incident and other First Aiders until emergency qualified help arrives at the scene of the accident both in the workplace and in the community

Workplace			At Our Training Facility	
Face-to-Face	Mixed	СМР	Face-to-Face	Mixed
1 Day Training			1 Day Training	
Bookings arranged ON DEMAND			Courses rur	n DAILY

## Provide First Aid/Provide First Aid in a Care Setting

HLTAID011 Provide first aid

HLTAID012 Provide an emergency first aid response in an education and care setting

This course describes the skills and knowledge required to provide a first aid response to infants, children and adults. The unit applies to educators and support staff working within an education and care setting who are required to respond to a first aid emergency, including asthmatic and anaphylactic emergencies.

A Refresher Option is available for those wanting to refresh/recertify prior to expiry of a currently held certificate.

#### **Delivery Options, Locations & Durations**

Workplace			At Our Training Facility	
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
1 Day Training			1 Day Tr	aining
Bookings arranged ON DEMAND			Courses rui	n DAILY

### **Mental Health First Aid**

L4WMHFAT Mental Health First Aid (MHFA)

The Mental Health First Aid (MHFA) Course provides adults in the workplace and community, the knowledge and skills to recognise, understand and respond to another adult experiencing a mental health problem or mental health crisis.

Workplace			At Our Traini	ng Facility
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
1 Day Training			1 Day Tr	aining
Bookings arranged ON DEMAND			Courses ru	n DAII Y



## Training at OUR FACILITY

- 9 State of art training facilities (located in NSW, QLD, WA & VIC).
- Public courses run daily including, evening and weekends at selected sites.
- All public course offering terms and conditions are available on the websites.



## Training in THE WORKPLACE

Facility and Resource Requirements:

- Area for Theory Training
- Practical Area for Practical
- Minimum numbers apply
- All Workplace Training Standard Terms and Conditions applicable as per this guide (refer to rear of this document)





## **Full Qualifications**

### **Accredited Courses**

RII30920 Certificate III in Civil Construction
TLI30321 Certificate III in Supply Chain Operations
BSB40520 Certificate IV in Leadership & Management
BSB50420 Diploma of Leadership & Management
BSB30120 Certificate III in Business
BSB40120 Certificate IV in Business
BSB50320 Diploma of Human Resource Management





APRENTICESHIP /TRAINEESHIP AVAILABLE



TRAINING AT OUR FACILITY



1-2 DAYS STUDY COMMITMENT



WORK PLACEMENTS

## **Full Qualifications - Civil Construction**

#### RII30920 - Certificate III in Civil Construction

The program RII30920- Certificate III in Civil Construction is designed for those already working in the civil construction industry as well as those who would like to pursue a career in this industry in a range of roles. This qualification reflects the role of individuals working as skilled operators in civil construction, who apply a broad range of skills in varied work contexts, using some discretion and judgement and relevant theoretical knowledge.

A range of Units of Competencies are available - contact us for the complete, comprehensive list and details.

Workplace (NSW ONLY) (For eligible traineeships)			At Our Traini	ng Facility
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
12-24 months + 1 Trainer visit every 6 weeks at your workplace		6-12 months 1 day per week (1 day training) HRW courses may require additional day(s) attendance		
Bookings arranged ON DEMAND		Courses ru	n DAILY	



## **Full Qualifications - Supply Chain**

## **TLI30321 - Certificate III in Supply Chain Operations**

The program TLI30321 Certificate III in Supply Chain Operations is designed for those already working in the Warehousing and Storage Industries, as well as those who would like to pursue a career in this industry in a range of roles including logistics operator, warehouse operator, supply chain administration officer and rail terminal operator.

This program offers up to eight licence and ticket based courses\* (subject to final training plan).

A range of Units of Competencies are available - contact us for the complete, comprehensive list and details.

Workplace (NSW ONLY) (For eligible traineeships)			At Our Training Facility	
Face-to-Face	Mixed	CMP	Face-to-Face	Mixed
12-24 months + 1 Trainer visit every 6 weeks at your workplace			6-12 months 1 day per week (1 day training) HRW courses may require additional day(s) attendance	
Bookings arranged ON DEMAND			Courses run DAILY	



## **Full Qualifications - Business**

### BSB40520 - Certificate IV in Leadership & Management

This course is intended for those who are likely to provide guidance, support, and leadership to others. In addition, they may be responsible for organizing and monitoring team output.

### BSB50420 - Diploma of Leadership & Management

This diploma is intended for developing and emerging leaders and managers who demonstrate the initiative to utilise communication skills to plan, organize, execute, and keep track of their own and others' tasks.

#### BSB30120 - Certificate III in Business

This course is intended for those who are in a range of Business Services job roles and conduct a variety of routine procedural, clerical, administrative or operational tasks that require technology and business skills.

#### **BSB40120 - Certificate IV in Business**

This course is intended for those who are in a variety of Business Services job roles who may have supervisory performance accountabilities.

## BSB50320 - Diploma of Human Resource Management

This diploma is designed for those working in a variety of roles within the human resources sector. The job roles that relate to this qualification may include Human Resources Consultant, Human Resources Advisor and Human Resources Business Partner. Responsibilities are determined at a workplace level.

A range of Units of Competencies are available - contact us for the complete, comprehensive list and details.

<b>Workplace (N</b> For eligible trai		At Our Training Facility		
Face-to-Face	Mixed	Face-to-Face	Mixed	
12-24 Ma	onths	6-12 Months (1 day per week)		
1 trainer visit every 6 weeks at your workplace		HRW courses may require additional day(s) attendance		

## How to book?

1. Contact our specialist Just Careers Training Team.

1300 558 241

info@justtraining.com.au

2. Or send us an Enquiry:

https://www.justtraining.com.au/contact-us



Scan here to enquire





**Employment Pathways Program** 

## **Employment Pathways Program**

Our Employment Pathways Team works closely with employment service providers who meet the needs of people looking for work. This includes people with prior skills and invaluable experiences. This program is a cost effective and efficient way to recruit new staff to your organisations while assisting those genuinely looking for an employer. Our team will source suitable recruits, organise meets, and provide the training required to ensure they meet work requirements. Contact our Employment Pathways Team or contact your consultant to find out more.

#### **How It Works**



We will assist in identifying your recruitment needs.



We will source suitable candidates.



Option A

We will facilitate meetings between candidates & employers.\*

Option B

We will screen applicants and supply suitable staff.\*\*



We will provide training as identified.



We can provide further training requirements that may be required for the role.

## Roles that can be filled

- Any role that requires a licence or ticket
- Any role that has a safety requirement
- Labourers & Plant Operators
- Scaffolders Basic, Intermediate & Advanced levels
- Traffic Control / Traffic Management Staff
- Warehouse & Logistics Staff
- General hands / labourers
- Load Shifting Machinery Operators
- Business administration staff, customer service and sales staff

<sup>\*\*</sup>A initial fee is payable on commencement of employment and a further fee is payable at 3 weeks.



## **Contact our National Business Development Team**



1300 558 242



nbdt@licences4work.com.au

 $<sup>^</sup>st$  A fee is payable at this stage should the employer and candidate wish to proceed (not applicable if Government funding applicable).



## Standard Workplace Training Terms & Conditions

The terms below apply to:

- Group Bookings to our training facilities exclusively for our clients.
- Training conducted in the workplace
- Training conducted in other agreed locations

For Individuals and groups that will be attending our training centres – the Terms and Conditions associated with each of the courses, as found on our websites will apply.

- Sydney: www.licences4work.com.au
- Newcastle: www.licences4worknewcastle. com.au
- Brisbane: www.licences4workbrisbane.com.au
- Perth: www.licences4workperth.com.au
- Melbourne: www.licences4workmelbourne. com.au

#### **Booking Requirements**

- Student name(s), email addresses, contact numbers, training, locations dates for Training and other details to be confirmed
- Completed Facility and Resource Check
- Client accepting Standard Terms
- Invoice generated and will apply once we confirm the following minimum details:
  - a. Course(s), Options (if applicable)
  - b. Groups
  - c. Participant numbers, and
  - d. Dates for training;
  - e. Location of training(s)
  - f. Location of assessment(s)
  - g. Any additional fees or costs that apply (see below)
  - h. Purchase order or authorisation

#### **Terms & Conditions**

- Min Fees apply regardless of attendance, provision for replacement students is available and alternate training (with fees) available;
- 2. Final invoice will include (as applicable)
  - a. \$399 admin fee per group (per course/day) applies to all Workplace Training this fee does not apply to assessment days.
  - b. \$750 assessment fee applies to all HRW Assessment (max numbers apply/region).
  - c. Travel and accommodation charges where applicable, at cost plus 10%.
  - d. 20% Regional Training Loading applies to all regional Workplace Training (more than 100km from the city centre).
  - e. 20% loading applies to all
     Workplace Training commencing after 5pm or anytime on Sunday.
  - f. Where training is cancelled by the client then any costs incurred (from third parties) as a result are payable by the client including the 10% additional admin fee.
  - g. Plus any other Card/Licence Fees Other fees as agreed.
- 3. Students may be replaced by others at least 48 hours prior to commencing training (first date of training) with no additional costs by way of email to the L4W representative; this can be arranged with less than 48 hours, however the responsibility to communicate with replacement students and the completion of Pre-Attendance requirements is the clients.
- 4. All invoices are 30-day terms from invoice date.

#### For Face-to-Face Delivery Options

- 5. Reschedule / Cancellation for the group with more than 7 days (calculated by time of agreed commencement) incurs no fee.
- 6. Reschedule / Cancellation with less than 7 days and more than 72 hours all admin fee(s) are payable.
- 7. Reschedule / Cancellation with less than 72 hours notice, regardless of the reason (Calculated by time of agreed commencement) incurs a fee of 50% of the fee invoiced or \$599 (the greater/higher of 2 amounts plus any additional costs incurred) plus any admin fees.
- 8. Where cancelled and the client does not or can not book in the next 20 days then invoices (including any reschedule fees applied) will be amended and become payable by the original due date.
- 9. Where cancelled and the client does book in the next 20 days then a new invoice will be generated.
- 10. Where training is booked and Invoices are yet to be paid, then the terms still apply and invoices will be amended as per these terms and are to be paid.

#### For Online Delivery Options

- 11. All online programs have a default Enrolment Period of 30 Calendar days.
- 12. Enrolment Period duration may be negotiated at time of quote / proposal.
- 13. Enrolment Period is calculated from the day of the Agreed Commencement Date.
- 14. Agreed Commencement Date of online programs is defined as the date of sending login credentials to participants and/or their representatives.
- 15. Agreed Commencement date is determined in consultation with the client and must be within 20 days of the signed acceptance of the quote/ proposal.
- 16. Terms application are determined by relation to

- the Commencement Date.
- 17. Cancellation for 1 or more students with more than 7 days of the Agreed Commencement Date will incur no fee and related invoices will be cancelled or modified.
- 18. Cancellation of 1 or more students with less than 7 days notice will attract a fee of the greater of the following two \$49 per student or 50% of the invoice
- 19. After the Agreed Commencement Date, if Login credential have been sent then no refunds will apply for cancellation
- 20. Reschedule of Commencement Date for 1 or more students with more than 7 days notice will incur no fee and related invoices will be cancelled or modified.
- 21. Reschedule of Commencement Date for 1 or more students with less than 7 days notice will attract a fee \$30 per student.
- 22. Reschedules are treated as Cancellations if not requested before the Agreed Commencement Date.
- 23. On (should this occur) expiry of the Enrolment Period, re-enrolment will be required at a fee of 50% of the original fee for a period of another 30 days (calculated form the original expiry of Enrolment) and the same fee will apply for each re-enrolment (max 3 extensions)

#### **Student Pre-Attendance Requirements**

- Some courses will have a pre-attendance requirement. This is accessed online, alternate arrangements can be made.
- 2. Clients will be required to provide email addresses of all students for communicating training and assessment requirements dates and time will be the responsibility of the Client.
- 3. It is the responsibility of the client to ensure that their staff members access and complete any pre-attendance work required.
- 4. Where pre-attendance work is not completed then a period of 7 days after training will be granted to allow for students to finalise these

- requirements; however, certificates will not be issued until pre-attendance work is completed satisfactorily. This does not apply for HRW courses (see below). If not submitted within 7 days; a new Training Plan will need to be developed and this will incur a fee of \$50 per student. All courses have a 90 day expiry after which re-enrolment will be required.
- 5. For HRW courses, all pre-attendance work must be completed to proceed to assessment it is at the SOLE discretion of the trainer / assessor to decide if the training plan can be reasonably adjusted go ahead as planned additional costs may apply if additional training hours required at a rate of \$100/hr or where a full day is required, then this will be arranged at a rate of \$750 for a full day.
- 6. Please note that not completing pre-attendance work may result in staff not completing their course or attaining their certificates / licences within the scheduled time and this will attract further fees (set out below) and/or additional.

## Competency award, Additional Training and/or Assessment and Other Terms

- 1. No VET provider can guarantee outcomes this strictly enforceable. Rather, most people that attend and participate usually complete within the program time frames.
- 2. Where staff do not attain outcome by the end of the prescribed program time frame;
  - a. They may attend one of our centres to finalise training and/or assessment.
     Further training and/or re-assessment fee(s) as detailed in the standard
     Terms and Conditions for our courses found on the relevant Licences 4 work website.
- 3. Additional training/assessment arranged in the workplace AT THE DISCRETION of the training company (will depend on fees).
- 4. Additional training hours will be billed at a rate of \$100/hr or \$750 for a full day. Extending

- the day to complete the training is at the SOLE discretion of the trainer.
- 5. Additional days are to be arranged through our National Business Development Team again this is at the SOLE DISCRETION of the training company.
- 6. Where a group requires additional training/ assessment in the workplace then this can be arranged at a fee of \$750 extra day with maximum numbers set per day.
- 7. Where less than 100% attendance is achieved then ALL fees are still payable. A JCT/L4W consultant may offer a 50% discount on the advertised price (for the date booked) at the training centres for those that did not attend the group as an additional payment to undertake/complete their training; the original invoice is still payable. Once a student(s) is transferred to a training centre then all Terms and Conditions for the course at the training centre will apply. This training must be booked in within 7 days and completed within the 90 days.
- 8. Training resulting in a National Recognised Qualifications has certain rules and requirements which at times are nonnegotiable.
- 9. Where our Facility, Equipment and Resource check indicates a need for resources in addition to those already present in the workplace, or those provided as Standard as part of our responsibilities, then these may be arranged by the client. Where arranged by the client Failure to arrange/prepare the require facility, equipment and/or resources may result in cancellation of training and this is regarded as a cancellation without notice and ALL fees as per these Terms and Conditions will apply.
- 10. Where the RTO has agreed to arrange or provide additional facility, equipment and/or resources then this will be charged to the client at a fee calculated as Cost + 20% admin fee.

Just Careers Training trading as Licences 4 Work (JCT/L4W) may cancel any course at any time due

to unforeseen circumstances. If this should occur, then JCT/L4W will offer a free reschedule (and this may be in the workplace or at one of our training centres at our discretion) or a refund of fees paid. At all times, a cancellation by JCT/L4W will NOT result in any liabilities or costs payable by JCT/L4W. Should the client incur additional costs relating to equipment hire then JCT/L4W will cover the costs associated with the cancellation if more than 48 hours' notice is provided to the client.

## Terms & Conditions for Customised Training

- Training Needs Analysis are complimentary if agreed by the Business Development Manager (BDM).
- a. Minimum consultation fee apply.
   b. Any further consultation, development and/or site visits will incur additional fees. Please refer to proposal quote for current details of fees.
   c. Initial Consult may require site visit at fees applicable.
  - d. The developed of any customised Toolremains the property of Just Careers TrainingThe rights to the tools can be purchased for a fee of \$990 per Program.

- e. The use of the customised tool is ONLY to be administered by approved Just Careers Training trainers / assessors as part of customisation service delivery.
- 3. Development work will only commence once initial invoice is issued.
- 4. Further costs applied only on acceptance by client.
- 5. Once initial invoice has been issued 50% becomes non-refundable.
- 6. Once initial consultation has taken place with our L&D team the 50% fee becomes payable and is non refundable
- 7. When additional hours required (hrs/visits), additional invoice will be sent.
- On completion of the Work, the final 50% of the invoice will be issued on completion of the development
- 9. All outstanding fees, including any applicable additional consultation / site visit charges must be paid prior to the release of any material
- Training dates cannot be confirmed until development work is finalised and Training invoice issued.



## Employment Pathways Program (EPP) Terms & Conditions

#### **EPP Outline**

This EPP program is a cost effective, low risk and efficient way to recruit new staff to your organisations while assisting those genuinely looking for an employer.

This program includes sourcing suitable recruits that may meet the requirements of your organisation, organising meetings between your organisation and suitable candidates, and providing the training required to ensure they meet work requirements.

- 1. Employers will be required to submit a Job Description (or similar) with sufficient detail to ensure that our candidates understand the role(s) that are available
- 2. Employers are also required to detail the employment details including location(s), type of employment contract(s), hours of employment, and other information to ensure candidates are selected accordingly and are aware of the employers needs.
- Our pool of candidates include Job Seekers and those transitioning careers and many have previous skills and experiences.
- 4. Employer is required to participate in an information and/or recruitment session presenting the opportunities to prospective employees.
- 5. Employers are required to make one of the following decision once they have met each candidate and within 3 working days:
  - Agreement to Proceed this means that there is an employment opportunity at this stage for the candidate
  - b. Does not meet employer needs

6. Recruitment may occur at any time after first meeting, however the employer will need to allow for the candidate to undertake or complete any short courses (typically 1-5 days) that has been arranged to ensure suitability and skill development.

#### **EPP Terms & Conditions**

- The Program has a Recruitment Fee of \$495
   payable by the Employer per recruit
  - The Recruitment fee is navable once Agr
- 2. The Recruitment fee is payable once Agreement To Proceed is provided to our organisation
- 3. Agreement to Proceed must be submitted within 3 days
- 4. Agreement To Proceed is defined as where the employer has met the recruit and would like to continue discussion with the intent of eventual employment and/or employment offers are made. To be clear, anything other than a determination that candidate is NOT suitable is an Agreement to Proceed.
- 5. Once Agreement to Proceed takes place invoices will be issued to the employer
- Once invoiced no refunds applicable, in specific cases the Employment Pathways Manager may credit fees at their discretion.
- 7. NO RECRUITMENT FEES APPLY IF THE TRAINING IS FULLY OF PARTIALLY FUNDED BY THE GOVERNMENT.

### **Contact Us**

#### **Head Office**

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1300 558 241 www.justtraining.com.au info@justraining.com.au www.licences4work.com.au

#### **National Workplace Training Team**

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#### **Sydney**

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#### **New Customer Enquiry:**

#### **Exisiting Customer Enquiry:**

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#### Newcastle

15 Aruma Place, Cardiff NSW 2285 3A/88 Munibung Rd, Cardiff NSW 2285

(02) 4954 4101 www.licences4worknewcastle.com.au

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info.nc@licences4work.com.au support.cardiff@licences4work.com.au

#### **Brisbane**

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#### Perth

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#### Melbourne

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